



PO Box 926, Smithville, TX 78957  
800.750.2756 ext 3  
[Support@BioExSystems.com](mailto:Support@BioExSystems.com)  
Fax: (888)624-3339

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To Whom It May Concern:

Exercise Pro Live is HIPAA compliant. Exercise Pro Live is a cloud based service that lets the practitioner (usually a physical therapist or occupational therapist) create and customize an exercise program for their patient. The system allows the practitioner to either print out a report with illustrations and instructions or send them the exercise program electronically, allowing the patient to view videos of the exercises.

Exercise Pro Live has limited PHI, it could have up to: Patient Name, Patient DOB, Unique Identifier for the Patient (as determined by the user), Patient Email, Patient Phone Number, and the Patient's exercise programs.

All data is stored in a SOC2 type II certified data center. The data may only be accessed by authorized users via an encrypted connection. All username and password requirements meet or exceed the password requirement outlined in the Health Insurance Portability and Accountability Act.

Please call or email if you have any questions.

Sincerely,

Christopher Connell  
Vice President